

Dear Partners and Customers,

in reference to the current international situation related to the COVID-19 coronavirus and widespread travel concerns, for the sake of your comfort, we have decided to meet your expectations in case of resignation from the already paid with advance payment reservations, which according to the reservation rules are already non-refundable.

If, in accordance with the service contract, the cancellation of the reservation would involve the forfeiture of the advance payment made by the client, we offer an alternative in the form of crediting the amount paid to future services. In such a case, the payment made by the Client will not be forfeited - the payment will be credited towards any future services provided by Jacek Legendziewicz Jordan Group, which the Client would be interested in purchasing.

In such a case, you will receive a correction invoice issued by us for the service you have not been provided and a voucher for our services, in the amount which corresponds to the amount paid as a down payment.

The decision applies to all services provided by Jacek Legendziewicz JORDAN GROUP - the owner/operator of: Galaxy\*\*\*Hotel, Legend\*\*\*Hotel, Jordan Guest Rooms, Pension\*\*\*Willa Jordanówka, Andromeda Alfa Restaurant, Bistro Beta and Jordan Cafe (the decision also applies to all other catering services provided by the JORDAN GROUP), Customer Service Offices - Travel Agencies and coach fleet and Wow Krakow!, which realizes, among others, Hop On Hop Off Bus.

Due to the dynamic situation, we reserve the right to inform about the change of this decision in a separate message.

The above decision does not apply to services provided by the third parties for which the Jordan Group acts as an intermediary.

Sincerely,

DYREKTOR  
*Legendziewicz*  
mgr inż. Jacek Legendziewicz