

Our safety policy program guarantees the comfort of your stay.



OUR STAFF

- hotel staff are controlled with a non-contact thermometer before starting work
- staff is informed about the safety rules and is obliged to strictly follow them (e.g. washing hands frequently, keeping an appropriate distance between employees, disinfecting, full knowledge of the safety procedures)
- staff is wearing personal protective equipment such as masks, visors and gloves



GENERAL SAFETY

RECEPTION DESK, LOBBY BAR, FOYER

- at the entrance to the hotel, special disinfecting mats is placed to remove any impurities carried on the shoes
- disinfecting curtain is installed at the hotel entrance
- room key cards and cash are cleaned with disinfectants or by putting into a special device, which will disinfect all items by UVC radiation
- only one guest at the time can be present at the reception desk, obligatory 2 meters distance between guest standing in the the queue should be maintained, distance is marked by lines on the floor
- hand disinfectant is available at the reception desk, it should be used during check-in
- stands with disinfectant are available in the hotel, we recommend frequent hands washing, also masks and gloves using
- there are special protective panels at the hotel reception, which are disinfected every 4 hours
- public spaces and toilets are cleaned more frequently, regularly aired and disinfected every hour (especially handles, handrails, buttons, panels, etc.).
- the toilets have instructions how to wash hands and put on a mask correctly
- we recommend non-cash payments by card or phone
- pens and room cards are disinfected after use
- there are posters in public space which inform how many people are allowed to stay in particular area
- in the reception desk guest can get one pair of disposable gloves free of charge and purchase mask.

ROOMS

- hotel rooms are always ozoned and aired after stay
- occupied rooms are cleaned every 3 days or at the guest's request
- hotel rooms are thoroughly cleaned, items of equipment which have direct contact with guests (handles, tables, chairs, switches, panels, etc.) are disinfected with professional disinfectants
- housekeeping staff are equipped with personal protective equipment: masks, disposable gloves and hand disinfectants
- all decorative elements, guides, guidebooks and other materials that would be difficult to disinfect were removed from the rooms
- there is a brochure in each room with the breakfast menu and the restaurant menu, the brochure is changed after each stay
- TV remotes are disinfected with disinfectants
- the use of hairdryers is prohibited
- bed linen and towels are washed by a laundry which is certified by the National Institute of Hygiene

BREAKFASTS AND RESTAURANT

- restaurants are aired daily for at least 1 hour
- hand disinfectants are available at the entrance to the restaurant
- each restaurant employee has temperature controlled before start of work
- breakfasts and meals are served accordingly to official regulations
- tables in the restaurants are disinfected after each Guest.
- menu cards are disinfected after each guest's visit.
- all meals are prepared in sterile conditions in accordance with all standards and rules of HACCP and the Main Sanitary Inspector, all employees have been properly trained how to keep health and safety standards at work, additionally special boxes with UVC radiation are used in the kitchen
- cooks work with keeping all safety rules

SPA&WELLNESS

- we recommend earlier reservation of entrance to SPA&Wellness zone
- number of people that can use the pool area and saunas is limited by official government regulations
- maximum 1 person or people living together in the room can use the jacuzzi at the same time

KIDS CORNER

- for safety reasons, the children's play area operates to a limited extent, only toys that can be easily disinfected are available there
- our youngest guests receive a KIDS BOX at check-in, which is prepared and stored in sterile conditions
- there is a possibility to borrow sets of games, puzzles and booklets from our reception for children for the duration of their stay in the hotel
- also DVD fairy tales and X-BOX can be borrowed

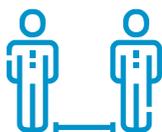
All our standards and regulations are based on the guidelines Polish government.

OZONE AND UVC

Ozoning - the ecological and most effective known method of disinfection and deodorization. Thanks to the ozone procedure, we eliminate all bacteria, viruses, allergens and any unpleasant odours of organic and chemical origin that are present in the air and on the room surface.

UVC lamps - exposure to this type of lamps is bactericidal, thanks to the emission of UV radiation. According to numerous researches, this method of sterilization is one of the most effective and simplest methods of elimination all kinds of viruses, bacteria and other microorganisms. Things and places after UVC radiation are completely safe for humans and animals.

Remember!



Keep
distance



Wear
a mask



Wash hands
often



Obey
rules

Feel comfortable!

JORDAN
GROUP